

CLAIMS

We claim.

1 1. A method for integrated event tracking of an electronic
2 escrow transaction, comprising:
3 receiving an instruction from a purchaser, via a network,
4 to effect an electronic escrow transaction associated with a
5 sale, made via the network, of goods or services from a seller;
6 directing at least one network communication with each of
7 the purchaser, the seller and at least one financial
8 institution in effecting the electronic escrow transaction; and
9 storing a log of each communication, including the
10 instruction, associated with the electronic escrow transaction

1 2. The method of claim 1, further comprising:
2 initiating a debit from an account associated with the
3 purchaser;
4 storing an indication of the initiation of the debit from
5 the purchaser account;
6 initiating a credit to an account associated with the
7 seller; and
8 storing an indication of the initiation of the credit to
9 the seller account.

1 3. The method of claim 1, further comprising:
2 initiating a debit from an account associated with a
3 processing agent; and
4 storing an indication of the initiation of the debit from
5 the processing agent account.

1 4. The method of claim 3, further comprising:
2 initiating a credit to an account associated with the
3 seller; and
4 storing an indication of the initiation of the credit to
5 the seller account;

6 wherein the credit to the seller account is a
7 corresponding credit to the debit from the processing agent
8 account.

1 5. The method of claim 1, further comprising:

2 transmitting a notice, via the network, to the seller that
3 funds from an account associated with the purchaser are
4 available and that the seller should ship the goods to, or
5 provide the service for, the purchaser; and

6 storing an indication that the notice has been transmitted
7 to the seller.

1 6. The method of claim 5, wherein:

2 the notice is transmitted after at least one of (i) a
3 predetermined period, beginning at initiation of a debit to an
4 account associated with a purchaser, has elapsed, or (ii) funds
5 from the purchaser account are credited to an account
6 associated with a service provider.

1 7. The method of claim 1, further comprising:

2 receiving, via the network, a first notice of one of (i)
3 the goods having been shipped, or (ii) the services having been
4 performed;

5 storing an indication that the first notice has been
6 received;

7 transmitting a second notice, via the network, to the
8 purchaser that the seller has one of (i) shipped the goods to
9 the purchaser, or (ii) performed the services for the
10 purchaser; and

11 storing an indication that the second notice has been
12 transmitted to the purchaser;

13 wherein the first notice is received from at least one of
14 (i) a shipping agent, or (ii) the seller.

1 8. The method of claim 7, wherein the first notice includes a
2 delivery tracking number.

1 9. The method of claim 1, further comprising:

2 receiving, via the network, a notice of one of (i) the
3 goods having been received from the seller and being
4 acceptable, or (ii) the services having been acceptably
5 performed by the seller; and

6 storing an indication that the notice has been received;
7 wherein the notice is received from at least one of (i)
8 the seller, (ii) a shipping agent, or (iii) the purchaser.

1 10. The method of claim 9, further comprising:

2 initiating a credit to an account associated with the
3 seller; and

4 storing an indication of the initiation of the credit to
5 the seller account;

6 wherein the credit to the seller account is initiated
7 subsequent to receiving the notice.

1 11. The method of claim 1, further comprising:

2 receiving, via the network, a notice of one of (i) the
3 goods having been shipped by the seller, or (ii) the services
4 having been performed by the seller;

5 initiating a credit to an account associated with the
6 seller;

7 storing an indication that the notice has been received;
8 and

9 storing an indication of the initiation of the credit to
10 the seller account;

11 wherein the credit to the seller account is initiated
12 after a predetermined period, beginning at receipt of the
13 notice; and

14 wherein the notice is received from at least one of (i)
15 the seller, or (ii) a shipping agent.

1 12. The method of claim 1, further comprising:

2 receiving, via the network, a notice of one of (i) the

3 goods having been received from the seller and being
4 unacceptable, (ii) the goods having not been received from the
5 seller, (iii) the services having not been acceptably performed
6 by the seller, or (iv) the services having not been performed
7 by the seller; and

8 storing an indication that the notice has been received.

1 13. The method of claim 12, wherein the notice includes a
2 notice to suspend a pending credit to an account associated
3 with the seller

1 14. The method of claim 12, wherein the notice includes a
2 notice to reverse a debit to an account associated with the
3 purchaser.

1 15. The method of claim 1, further comprising:
2 receiving, via the network, a first notice that the goods
3 have been returned shipped to the seller;
4 storing an indication that the first notice has been
5 received;
6 transmitting to the seller, via the network, a second
7 notice that the goods have been returned shipped from the
8 purchaser; and
9 storing an indication that the second notice has been
10 transmitted to the seller;
11 wherein the first notice is received from at least one of
12 (i) the purchaser, or (ii) a shipping agent.

1 16. The method of claim 15, wherein the first notice includes
2 a delivery tracking number.

1 17. The method of claim 15, further comprising:
2 receiving, via the network, a third notice that the goods
3 have been received by the seller; and
4 storing an indication that the third notice has been
5 received;

6 wherein the third notice is received from at least one of
7 (i) the seller, or (ii) the shipping agent.

1 18. The method of claim 1, further comprising:
2 initiating a credit to an account associated with the
3 purchaser; and
4 storing an indication of the initiation of the credit to
5 the purchaser account;
6 wherein the credit to the purchaser account is initiated
7 at after least one of (i) upon receipt of a notice, via the
8 network from at least one of the seller or a shipping agent,
9 that the goods have been delivered to the seller, or (ii) after
10 a predetermined period, beginning at a notification to the
11 seller that the purchaser has shipped the goods to the seller,
12 has elapsed.

1 19. The method of claim 1, wherein the goods or services are
2 goods or services purchased from an Internet auction.

1 20. The method of claim 1, further comprising:
2 initiating a debit from an account associated with the
3 purchaser;
4 initiating a credit to an escrow account associated with a
5 processing agent;
6 initiating a debit to the escrow account associated with
7 the processing agent;
8 initiating a credit to an account associated with the
9 seller;
10 storing an indication of the initiation of the debit to
11 the purchaser account; and
12 storing an indication of the initiation of the credit to
13 the seller account.

1 21. The method of claim 20, wherein the credit to the escrow
2 account is a corresponding credit to the debit from the
3 purchaser account.

1 22. The method of claim 20, wherein the credit to the seller
2 account is a corresponding credit to the debit from the escrow
3 account.

1 23. The method of claim 1, further comprising:
2 receiving the instruction via a web page generated
3 subsequent to the purchaser selecting a hyper-link presented to
4 the purchaser by an Internet web site selling goods or
5 services;
6 wherein the web page presented to the purchaser includes
7 details of the sale.

1 24. The method of claim 1, wherein the stored logged
2 communications include an indication of the date and time each
3 communication is received or transmitted.

1 25. The method of claim 1, further comprising:
2 retrieving any of the logged and stored communications.

1 26. The method of claim 1, further comprising:
2 receiving, from a shipping agent, a first notice that
3 goods have been delivered to the purchaser;
4 storing an indication that the first notice has been
5 received;
6 receiving, from the purchaser, a second notice that the
7 delivered goods are acceptable;
8 storing an indication that the second notice has been
9 received; and
10 initiating a credit to an account associated with the
11 seller.

1 27. The method of claim 26, wherein:
2 the credit to the account associated with the seller is
3 initiated after at least one of (i) a predetermined period,
4 beginning upon receipt of the first notice, has elapsed, or

5 (ii) receipt of the second notice.

1 28. A system for integrated event tracking of an electronic
2 escrow transaction, comprising:

3 a communications port configured to receive and to
4 transmit information via a network;

5 a processor in communication with the communications port
6 and configured to direct at least one network communication
7 with each of a purchaser, a seller and at least one financial
8 institution in effecting an electronic escrow transaction
9 arising out of a sale of goods or services made via a network,
10 and to log and store each communication associated with the
11 electronic escrow transaction; and

12 a memory in communication with the processor and
13 configured to store the logged communications.

1 29. The system of claim 28, wherein the processor is further
2 configured to:

3 receive an instruction from the purchaser, via network
4 communication, to effect the electronic escrow transaction; and

5 store an indication of the received instruction in the
6 memory.

1 30. The system of claim 28, wherein the processor is further
2 configured to:

3 initiate a debit from an account associated with the
4 purchaser;

5 store an indication in the memory of the initiation of the
6 debit from the purchaser account;

7 initiate a credit to an account associated with the
8 seller; and

9 store an indication in the memory of the initiation of the
10 credit to the seller account.

1 31. The system of claim 28, wherein the processor is further
2 configured to:

3 initiate a debit from an account associated with a
4 processing agent; and
5 store an indication in the memory of the initiation of the
6 debit from the processing agent account.

1 32. The system of claim 31, wherein:

2 the processor is further configured to initiate a credit
3 to an account associated with the seller and store an
4 indication in the memory of the initiation of the credit to the
5 seller account; and
6 the credit to the seller account is a corresponding credit
7 to the debit from the processing agent account.

1 33. The system of claim 28, wherein the processor is further
2 configured to:

3 transmit a notice, via network communication, to the
4 seller that funds from an account associated with the purchaser
5 are available and that the seller should ship the goods to, or
6 provide the service for, the purchaser; and
7 store an indication in the memory that the notice has been
8 transmitted to the seller.

1 34. The system of claim 33, wherein the notice is transmitted
2 after at least one of (i) a predetermined period, beginning at
3 initiation of a debit to an account associated with the
4 purchaser, has elapsed, or (ii) funds from the purchaser
5 account are credited to an account associated with a processing
6 agent.

1 35. The system of claim 28, wherein the processor is further
2 configured to:

3 receive, via network communication, a first notice of (i)
4 the goods having been shipped to the purchaser, or (ii) the
5 services having been performed for the purchaser;
6 store in the memory an indication that the first notice
7 has been received;

8 transmit a second notice, via network communication, to
9 the purchaser that the seller has one of (i) shipped the goods
10 to the purchaser, or (ii) performed the services for the
11 purchaser; and

12 store in the memory an indication that the second notice
13 has been transmitted to the purchaser.

1 36. The system of claim 35, wherein the first notice includes
2 a delivery tracking number.

1 37. The system of claim 35, wherein the first notice is
2 transmitted by at least one of (i) the seller, or (ii) a
3 shipping agent.

1 38. The system of claim 28, wherein the processor is further
2 configured to:

3 receive, via network communication from at least one of
4 the purchaser, the seller, and a shipping agent, a notice of
5 one of (i) the goods having been received from the seller and
6 being acceptable, or (ii) the services having been acceptably
7 performed by the seller; and

8 store in the memory an indication that the notice has been
9 received.

1 39. The system of claim 38, wherein:

2 the processor is further configured to initiate a credit
3 to an account associated with the seller and store an
4 indication in the memory of the initiation of the credit to the
5 seller account; and

6 the credit to the seller account is initiated subsequent
7 to receiving the notice.

1 40. The system of claim 28, wherein:

2 the processor is further configured to receive, via
3 network communication, a notice of (i) the goods having been

4 shipped by the seller, or (ii) the services having been
5 performed by the seller, initiate a credit to an account
6 associated with the seller, store an indication in the memory
7 of the initiation of the credit to the seller account;
8 the credit to the seller account is initiated after a
9 predetermined period, beginning at receipt of the notice; and
10 the notice is received from at least one of (i) the
11 seller, or (ii) a shipping agent.

1 41. The system of claim 28, wherein the processor is further
2 configured to:
3 receive, via network communication, a notice of one of (i)
4 the goods having been received from the seller and being
5 unacceptable, (ii) the goods having not been received from the
6 seller, (iii) the services having not been acceptably performed
7 by the seller, or (iv) the services having not been performed
8 by the seller; and
9 store in the memory an indication that the notice has been
10 received.

1 42. The system of claim 41, wherein the notice includes a
2 notice to suspend a pending credit to an account associated
3 with the seller.

1 43. The system of claim 41, wherein the notice includes a
2 notice to reverse a debit to an account associated with the
3 purchaser.

1 44. The system of claim 28, wherein the processor is further
2 configured to:
3 receive, via network communication from at least one of
4 the purchaser or a shipping agent, a first notice that the
5 goods have been returned shipped to the seller;
6 store in the memory an indication that the first notice

7 has been received;
8 transmit to the seller, via network communication, a
9 second notice that the goods have been returned shipped from
10 the purchaser; and
11 store in the memory an indication that the second notice
12 has been transmitted to the seller.

1 45. The system of claim 44, wherein the first notice includes
2 a delivery tracking number.

1 46. The system of claim 44, wherein the processor is further
2 configured to:

3 receive, via network communication from at least one of
4 the seller or a shipping agent, a third notice that the goods
5 have been received by the seller; and
6 store in the memory an indication that the third notice
7 has been received.

1 47. The system of claim 28, wherein:

2 the processor is further configured to initiate a credit
3 to an account associated with the purchaser and store in the
4 memory an indication of the initiation of the credit to the
5 purchaser account; and

6 the credit to the purchaser account is initiated after at
7 least one of (i) receipt of a notice, via network communication
8 from a least one of the seller or a shipping agent, that the
9 goods have been returned to the seller by the purchaser and
10 accepted by the seller, or (ii) a predetermined period,
11 beginning at a notification to the seller that the purchaser
12 has shipped the goods to the seller, has elapsed.

1 48. The system of claim 28, wherein the goods or services are
2 goods or services purchased from an internet auction.

1 49. The system of claim 28, wherein the processor is further
2 configured to:

3 initiate a debit from an account associated with the
4 purchaser;
5 initiate a credit to an escrow account associated with a
6 processing agent;
7 initiate a debit to the escrow account associated with the
8 processing agent;
9 initiate a credit to an account associated with the
10 seller;
11 store an indication in the memory of the initiation of the
12 debit to the purchaser account; and
13 store an indication in the memory of the initiation of the
14 credit to the seller account.

1 50. The system of claim 49, wherein the credit to the escrow
2 account is a corresponding credit to the debit from the
3 purchaser account.

1 51. The system of claim 49, wherein the credit to the seller
2 account is a corresponding credit to the debit from the escrow
3 account.

1 52. The system of claim 28, wherein:

2 the communications port is further configured to receive
3 an instruction, via a web page generated subsequent to the
4 purchaser selecting a hyper-link presented to the purchaser by
5 an Internet web site selling goods or services, to direct
6 execution of an electronic escrow transaction for a sale
7 transaction; and

8 the web page presented to the purchaser includes details
9 of the purchase made from the internet web site.

1 53. The system of claim 28, wherein the stored logged
2 communications include an indication of the date and time of
3 each communication's direction or receipt.

1 54. The system of claim 28, wherein the processor is further
2 configured to retrieve any of the stored communications from
3 the memory.

1 55. The system of claim 28, wherein the processor is further
2 configured to (i) receive, from a shipping agent, a first
3 notice that goods have been delivered to the purchaser, (ii)
4 store in the memory an indication that the first notice has
5 been received, (iii) receive, from the purchaser, a second
6 notice that the delivered goods are acceptable, (iv) store in
7 the memory an indication that the second notice has been
8 received, and (v) initiate a credit to an account associated
9 with the seller.

1 56. The system of claim 55, wherein the credit to the seller
2 account is initiated after at least one of (i) a predetermined
3 period, beginning upon receipt of the first notice, has
4 elapsed, or (ii) receipt of the second notice.

1 57. An article of manufacture for integrated event tracking of
2 an electronic escrow transaction, the article of manufacture
3 comprising:

4 a computer readable medium; and

5 computer programming stored on the medium;

6 wherein the stored computer programming is configured to
7 be readable from the computer readable medium by a computer to
8 thereby cause the computer to operate so as to:

9 receive an instruction from a purchaser, via a network, to
10 effect an electronic escrow transaction associated with a sale,
11 made via the network, of goods or services from a seller;

12 direct at least one network communication with each of the
13 purchaser, the seller and at least one financial institution in
14 effecting the electronic escrow transaction; and

15 store a log of each communication associated with the
16 electronic escrow transaction in a memory.

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